2020 ANNUAL REPORT

PATCH IS HERE TO SUPPORT AND IMPROVE THE QUALITY AND AVAILABILITY OF CARE FOR THE YOUNG PEOPLE OF HAWAII

A LITTLE KINDNESS MAKES YOUR SPIRIT GROW
Aloha mai kākou,

He ‘a‘lī’i ku makani mai au; ‘a‘ohe makani nana e kula’i
2020 was a challenging year due to the pandemic and everyone’s lives being transformed. Hawaii changed drastically over the last year but PATCH, just like the ‘a‘lī’i plant, was able to adapt to the ever changing new normal to continue its proud tradition of serving the keiki of Hawaii. PATCH kept connecting children and families with community services. Our leadership team stepped up in 2020 juggling the task of providing leadership for the organization while handling the new challenges that the pandemic created. The PATCH leadership team, managers, front-line staff and board of directors continued to serve the community with competence, creativity and above all a deep commitment to serve.

Our PATCH staff has remained committed to our programs and the services that they provide. As our organization enters its 45th year we remain committed to our mission to support and improve the quality and availability of care for the young people of Hawaii. PATCH continues to be an important player in the early childhood learning community as a connector and advocate, matching children and families with government, non-profit and private services. PATCH continues to help families find the right childcare and offers free resources on choosing and paying for child care, child development, parenting and becoming a childcare provider. We are also always looking at new areas and locations to expand and form new alliances so that we can ensure we can continue our mission.

Mahalo to our donors, community partners, volunteers, staff and board for all of your support and serving the children of Hawaii.

Me ka ha‘aha‘a,

Debbie Ng-Furuhashi
About PATCH

PATCH is Hawaii’s statewide child care resource and referral agency. We are your go-to for early care and education as we ‘patch’ help you through the resources that benefit the social welfare of young keiki and families. We are a registered Hawaii 501(c)3 non-profit organization.

PATCH Supports parents, child care providers, and local communities to find, plan, pay for, and provide quality child care. We track local supply, demand, and cost of child care. PATCH is unique in its ability to gather information to better understand family and community needs. Most PATCH services are FREE.

PATCH HELPS YOU:

Find and select quality child care with FREE Resource and Referrals. We refer you to Hawaii’s licensed preschools, child care centers, and family child care homes.

Trains you on child care basics, child development, infant and toddler care, and more. PATCH Training programs offer OVER 100 FREE CLASSES, in person and online, open to all.

Provides tuition assistance so more kids attend preschool to better prepare for kindergarten in Preschool Open Doors.

Reimburses you with Scholarships for completed Early Childhood Education college credits or Child Development Associate (CDA) and renewal fees.

Hawaii DHS Early Childhood Registry tracks professional development and offers career counseling for current or soon-to-be practitioners of Early Childhood Education.

Reimburses family child care homes in the USDA Food Program for feeding children nutritious balanced meals.

Assists you to become a licensed home-based family child care provider via the Recruitment program.

For qualifying Navy families, connects your child with special needs to trained Respite Care providers.
Thank you to the many caring individuals and companies that donated in-kind items to PATCH in 2020. Your support helps us to improve keiki’s lives in Hawai‘i.

Aloha United Way
Baby Friendly/Breastfeeding Task Force
Baby S.A.F.E.
Baby STEPS
Child & Family Service, Head Start
Child Care Aware of America
Child Care Business Coalition
County of Maui
Cypherworx
Department of Health
Department of Human Services
Department Of Education
Early Childhood Action Strategy
Early Learning Consortia
E. Hawaii Coalition for Prevention of Abuse & Neglect
East Hawaii Perinatal Consortium
Easter Seals
Executive Office on Early Learning
Family Support Hawaii, Early Head Start
FVIC
HIAEYC
Hawaii Children’s Action Network
Hawaii Community Foundation
Hawaii Island United Way
YWCA Developmental Preschool
Honolulu Community College
IMUA Family Services
Ka Hale O Na Keiki
Kamehameha Schools
Kauai Community College
Kauai Dental Task Force & Breastfeeding
Kauai Keiki Care Provider Association
Kauai Planning & Action Alliance
Kauai STEPS
Kauai United Way
KELP
Kai I Ka Ike
KOKA
Learning to Grow
Maui Community College
Maui Economic Opportunity Head start
Maui Family Support Services, Early Head Start
Maui United Way
Medical Home Works
Mikiala Early Screening Program/PACT
National Workforce Registry Alliance
Network Weavers
Parent Educators Networking
PACT
Pacific Gateway
Partners In Development Foundation
Prevent Child Abuse & Neglect
Read to Me International
Safe Sleep Committee
Samuel N. & Mary Castle Foundation
Sequenced Transitions to Education in the Public Schools (STEPS) Statewide
Strengthening Keiki of Incarcerated Parents Partnership (SKIPP)
Tutu & Me Traveling Preschool
University of Hawaii at Manoa
University of Hawaii at Hilo
Windward Community College
Worklife Systems
YWCA Kauai

Thank you to the many caring individuals and companies that donated in-kind items to PATCH in 2020. Your support helps us to improve keiki’s lives in Hawai‘i.
BOARD OF DIRECTORS

Deborah Ng -Furuhashi
Abe Tome
Cara Tanimura
Dean Ueda
Ryan Yamamoto
Scott Fujieda
Antonia Fujimoto

Susan Masumoto-Nonaka
John Miller
Melanie Jseph
Laura Sakai
Shayna Tamashiro
Sophia Wong

MEMBERS

Nolan Chan
Camila Peterson
Susannah Tenorio
Jennifer Townsend
The Early School

CORPORATIONS & FOUNDATIONS

CHAMPIONS
Aloha United Way
Samuel N. & Mary Castle Foundation
Pettus Foundation
Friends of Hawaii Charity
Rev. Takie Okumra Family Fund
Maui United Way
Kauai United Way
Hawaii Island United Way
Hawaii Community Foundation

ANGELS $1000+
German Benevole Society of Honolulu
Collaborative Services
Hawaii Federal State Credit Union
KTA

BENEFACORS $500—$999

SUPPORTERS $100—$499

FRIENDS $1—$99

Elizabeth Salahub

Cody Barretta

Report reflects donations as of December 31, 2020. In the preparation of this report, we try to avoid errors and omissions. Please accept our apologies in advance if any are found and contact us for corrections.
# Financials

**PATCH**  
(PEOPLE ATTENTIVE TO CHILDREN)  

**STATEMENT OF ACTIVITIES**  
For the Year Ended June 30, 2020  
(With Prior Year Comparative Information)

<table>
<thead>
<tr>
<th>CHANGES IN NET ASSETS</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>WITHOUT DONOR RESTRICTIONS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revenue and support</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Government grants and contracts</td>
<td>$2,775,376</td>
<td>$3,020,413</td>
</tr>
<tr>
<td>Contributions without donor restrictions</td>
<td>95,125</td>
<td>77,780</td>
</tr>
<tr>
<td>Net assets released from donor restrictions</td>
<td>44,521</td>
<td>34,193</td>
</tr>
<tr>
<td>Program fees</td>
<td>20,960</td>
<td>23,505</td>
</tr>
<tr>
<td>Special event – net</td>
<td>-</td>
<td>19,238</td>
</tr>
<tr>
<td>Contributions from United Way</td>
<td>13,464</td>
<td>14,068</td>
</tr>
<tr>
<td>Other income</td>
<td>6,859</td>
<td>18,475</td>
</tr>
<tr>
<td><strong>Total revenue and support</strong></td>
<td><strong>2,956,305</strong></td>
<td><strong>3,207,672</strong></td>
</tr>
<tr>
<td>Expenses</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Child and adult care food program</td>
<td>1,060,160</td>
<td>1,181,389</td>
</tr>
<tr>
<td>Child care training</td>
<td>520,717</td>
<td>543,651</td>
</tr>
<tr>
<td>Other child care services</td>
<td>479,663</td>
<td>459,099</td>
</tr>
<tr>
<td>Preschool open doors</td>
<td>406,663</td>
<td>441,249</td>
</tr>
<tr>
<td>Resource and referral program</td>
<td>315,425</td>
<td>290,477</td>
</tr>
<tr>
<td><strong>Total program services</strong></td>
<td><strong>2,782,627</strong></td>
<td><strong>2,915,865</strong></td>
</tr>
<tr>
<td>Supporting services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Management and general</td>
<td>467,190</td>
<td>497,815</td>
</tr>
<tr>
<td>Fundraising</td>
<td>-</td>
<td>9,524</td>
</tr>
<tr>
<td><strong>Total supporting services</strong></td>
<td><strong>467,190</strong></td>
<td><strong>507,339</strong></td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td><strong>3,249,817</strong></td>
<td><strong>3,423,204</strong></td>
</tr>
<tr>
<td><strong>Decrease in net assets without donor restrictions</strong></td>
<td><strong>(293,512)</strong></td>
<td><strong>(215,532)</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CHANGES IN NET ASSETS</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>WITH DONOR RESTRICTIONS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contributions with donor restrictions for programs</td>
<td>99,150</td>
<td>37,385</td>
</tr>
<tr>
<td>Net assets released from donor restrictions</td>
<td>(44,521)</td>
<td>(34,193)</td>
</tr>
<tr>
<td><strong>Increase in net assets with donor restrictions</strong></td>
<td><strong>54,629</strong></td>
<td><strong>3,192</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DECREASE IN NET ASSETS</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>(238,883)</strong></td>
<td><strong>(212,340)</strong></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NET ASSETS – Beginning of year</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>643,306</td>
<td>855,646</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NET ASSETS – End of year</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 404,423</td>
<td>$ 643,306</td>
<td></td>
</tr>
</tbody>
</table>
What Did We Do?

- Registry had verified credentials of 4672 center workers while providing career counseling to 74 practitioners. 15,019 Health and Safety Training certificates were processed.

- 104 scholarships were provided to 84 child care workers for a total of $58,438.62.

- Food Program monitored 201 family child care programs which provided 439,755 meals to 1951 children.

- 2515 at-risk children attended preschool through the assistance of Preschool Open Doors totaling $9,510,560 for the year. 1299 children were from single parent household.

- 407 free trainings were attended by 2038 individuals from a variety of settings.
  - 1,476 Center Staff
  - 197 Family Child Care Providers
  - 65 Potential Providers
  - 31 Foster Parent
  - 3 Licensed Exempt Providers
  - 266 Other

- 13,396 referrals were provided for childcare.
The majority of inquiries to PATCH for childcare were for children age 2 and younger. Most families have decided on a family child care home, with cost and lack of availability remaining the largest obstacles to finding care.

**Problem Finding Care**
- Cost: 5%
- No openings: 86%
- Schedule: 7%
- Quality: 1%

**Types of Care Chosen**
- BASC: 0%
- FCC: 55%
- I/T Center: 9%
- Preschool: 24%
- Relative Care: 12%
- Parents/Guardian: 1%
- Have not decided: 27%

**Who Did We Help?**
- 56% of children in low-income families live with a single parent.
- 94% of PATCH clients earn less than the state median household income.

**Ethnicity**
- 19% White
- 28% Hawaiian
- 16% Filipino
- 10% Asian
- 7% Pacific Islander
- 18% Hispanic
- 2% Black
IN THEIR OWN WORDS...

Just a few examples of what the people we help have to say...

Wow, PATCH has always been an AWESOME supporter of child care facilities & centers. Thank You, thank you, thank you!

This is AMAZING news. I feel like I just hit the jackpot with the CC Assistance funding and all the additional gifts to help us guard against Covid spread. Thank you so much for working hard on our behalf. I appreciate it so very much.

Recruitment

Just want to say thank you so much to PATCH staff, who help me grow with my childcare business. They have helped me in so many ways and have given me such good resources when I needed them and they always answered my questions. They have been so sweet and kind and do their job so well.

Child Care Resources & Referral

I just wanted to send a quick "Mahalo!!" to thank you for your help recently, and also to relay the good news that we found a spot for our daughter. Your exhaustive referral list was very comforting (seeing that we still had options), since we had all but given up hope on the schools on my original list. Thanks again, and best wishes for 2021!

~Chris

Training

Thank you so much for all your help in registering for the webinars to enable me to fulfill my 16-hour PATCH requirement for 2020-21. When I started the first course on August 27 (Bigger than Books) I was a nervous wreck and very, very stressed out. Without your many emails and phone calls, I would never have completed that first course. By the time I took my last course last night (Social Guidance) I finally felt I knew what I was doing and felt comfortable with the PATCH online learning program.

I usually hate doing anything on a computer and try to handle most of my transactions in person or by phone or snail mail (at 75 I'm a dinosaur in this digital age), but COVID-19 has forced me to learn new digital skills, which I've been able to do thank to great teachers like you.

~GL

Preschool Open Doors

We sincerely thank you in giving our child the opportunity to attend preschool.

Thank you for working tirelessly during this COVID season and processing our tile timely. We are very grateful for all of your effort and kind assistance.

~Mom and Dad

When I hear the acronym of PATCH, I have to smile! PATCH has always been there for me and my business, right from the start. They assist me with referrals of families looking for childcare, to providing me with classes to help me get my yearly 16 hours of Health and Safety requirements.

I feel like I just hit the jackpot with the CC Assistance funding and all the additional gifts to help us guard against Covid spread. Thank you so much for working hard on our behalf. I appreciate it so very much.

~M.R.
OUR MISSION IS TO SUPPORT AND IMPROVE THE QUALITY AND AVAILABILITY OF CARE FOR THE YOUNG PEOPLE OF HAWAII.

Voted “Hawaii’s Best Child Care Referral Service” for 7 years in a row by readers of Honolulu Family Magazine.