OUR MISSION IS TO SUPPORT AND IMPROVE THE QUALITY AND AVAILABILITY OF CARE FOR THE YOUNG PEOPLE OF HAWAI’I.

Voted “Hawaii’s Best Child Care Referral Service” for 7 years in a row by readers of Honolulu Family Magazine.

A LITTLE KINDNESS MAKES YOUR SPIRIT GROW.
Aloha,

In 2019, PATCH continued its proud tradition of serving the keiki of Hawaii by connecting children and families with community services. We hope you enjoy reading this report which offers tangible results and explores the quality programs offered through PATCH. This report will highlight the ways that PATCH connects the families and caregivers to the resources they need to better support our keiki.

PATCH continues to play an important role in the early childhood learning community as a connector and advocate, matching children and families with government, non-profit and private services. PATCH has continued to expand, expanding programs to new areas and locations, and forming new alliances in the community. PATCH is also making investments for the future, leveraging improvements in technology to provide more powerful matching services and improve data collection and sharing.

New Initiatives:
- Initiating Maui Literacy program
- Restarted the Oahu Homeless Outreach program
- Partnered with The Toy Foundation and Delivering Good and participated in the 2019 Holiday Toys Across America program. This was part of the Holiday Toys Across America program where brand-new toys are distributed to children in need throughout all 50 states during the 2019 holiday season.
- Partnered with DOE to provide training Statewide to Educational Assistance working in a PK licensed inclusion setting.

2019 was also a year of transitions at PATCH, with changes in key leadership positions. Through the changes, the PATCH leadership team, managers, front-line staff and board of directors continued to serve the community with a commitment, creativity and above all a deep commitment to serve.

We offer our sincerest thanks to our donors, community partners, volunteers, staff and board for all of your support and serving the children of Hawaii.

Mahalo.

Ryan Yamamoto

A escort: Hawaii United Way
Baby Friendly/Breastfeeding Task Force
Baby S.A.F.E.
Baby STEPS
Child & Family Service, Head Start
Child Care Aware
Child Care Business Coalition
Collaborative Leaders Network
Department of Health
Department of Human Services
Department Of Education
Early Childhood Education
Early Childhood Education Comprehensive System
Early Childhood Education E. Hawaii Coalition for Prevention of Abuse & Neglect
East Hawaii Perinatal Consortium
Easter Seals Hilo
Executive Office on Early Learning
Family Support Hawaii, Early Head Start
Hawaii Children’s Action Network
Hawaii Economic Opportunity Head start
Hawaii Island United Way
Hawaii Economic Opportunity Head start
IMUA Family Services
Ka Hale O Na Keiki
Kamehameha Schools
Kauai Dental Task Force & Breastfeeding
Kauai Keiki Care Provider Association
Kauai Planning & Action Alliance
Kauai STEPS
Kauai United Way
KELP
Kai I Ka ike
Learning to Grow
Maui Community College
Maui Economic Opportunity Head start
Maui Family Support Services, Early Head Start
Medical Home Works
Mikiala Early Screening Program/PACT
National Workforce Registry Alliance
Parent Educators Networking
Prevent Child Abuse & Neglect Leadership Team
Read to Me International
Safe Sleep Committee
Samuel N. & Mary Castle Foundation
Sequenced Transitions to Education in the Public Schools (STEPS) Statewide
Strengthening Keiki of Incarcerated Parents Partnership (SKIPP)

Thank you to the many caring individuals and companies that donated in-kind items to PATCH in 2018. Your support helps us to improve keiki’s lives in Hawaii.
Report reflects donations as of December 31, 2019. In the preparation of this report, we try to avoid errors and omissions. Please accept our apologies in advance if any are found and contact us for corrections.

**Revenue and Support**

<table>
<thead>
<tr>
<th>Category</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grants &amp; Contracts</td>
<td>$3,020,413</td>
<td>$3,483,027</td>
</tr>
<tr>
<td>Unrestricted Contributions</td>
<td>77,780</td>
<td>62,061</td>
</tr>
<tr>
<td>Program Fees</td>
<td>23,505</td>
<td>42,220</td>
</tr>
<tr>
<td>Contributions from United Way</td>
<td>14,068</td>
<td>26,077</td>
</tr>
<tr>
<td>Other Contributions</td>
<td>19,238</td>
<td>12,532</td>
</tr>
<tr>
<td>Released From Restrictions</td>
<td>34,195</td>
<td>8,126</td>
</tr>
<tr>
<td>Other Income</td>
<td>18,474</td>
<td>11,862</td>
</tr>
<tr>
<td><strong>Total Revenue and Support</strong></td>
<td>3,207,671</td>
<td>3,646,805</td>
</tr>
</tbody>
</table>

**Expenses**

<table>
<thead>
<tr>
<th>Category</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child and Adult Care Food Program</td>
<td>$1,181,389</td>
<td>$1,324,680</td>
</tr>
<tr>
<td>Other Child Care Services</td>
<td>533,125</td>
<td>705,354</td>
</tr>
<tr>
<td>Child Care Training</td>
<td>554,292</td>
<td>518,837</td>
</tr>
<tr>
<td>Preschool Open Doors</td>
<td>464,203</td>
<td>452,853</td>
</tr>
<tr>
<td>Resource and Referral Program</td>
<td>310,863</td>
<td>305,196</td>
</tr>
<tr>
<td>Management and General</td>
<td>370,696</td>
<td>383,700</td>
</tr>
<tr>
<td>Fundraising</td>
<td>8,635</td>
<td>307</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td>3,423,203</td>
<td>3,690,927</td>
</tr>
</tbody>
</table>

**Increase in unrestricted net assets**

<table>
<thead>
<tr>
<th>Amount</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(215,532)</td>
<td>(44,122)</td>
</tr>
</tbody>
</table>

**Temporarily Restricted Contributions**

<table>
<thead>
<tr>
<th>Amount</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>37,385</td>
<td>8,324</td>
</tr>
</tbody>
</table>

**Released From Program Restrictions**

<table>
<thead>
<tr>
<th>Amount</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(34,193)</td>
<td>(8,126)</td>
</tr>
</tbody>
</table>

**Increase (Decrease) in Temporarily Restricted Net Assets**

<table>
<thead>
<tr>
<th>Amount</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3,192</td>
<td>198</td>
</tr>
</tbody>
</table>

**Decrease in Net Assets**

<table>
<thead>
<tr>
<th>Amount</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(212,924)</td>
<td>(43,924)</td>
</tr>
</tbody>
</table>

**Net Assets End of Year**

<table>
<thead>
<tr>
<th>Amount</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$ 643,386</td>
<td>$ 855,646</td>
</tr>
</tbody>
</table>
What Did We Do?

- Verified credentials of 4971 preschool centers workers
- 142 people received in-person counseling
- $42,622.50 helped 74 people take college courses in early childhood education
- Helped more than 17,649 families find needed services to include: medical, dental, legal, education & nutrition services
- Provided quarterly site visits to monitor the health and nutrition of meals served by 230 child care providers caring for 5277 keiki. Served 679,929 meals!
- Through our homeless outreach efforts, we were able to assist 71 families and 58 children.
- $10,025,585 state-funded tuition assistance helping 2863 at-risk children attend preschool 158.
- 19 recruits became licensed.
- 114 new childcare spaces created.
- 2205 parents and early education professionals attended hours of free training.

<table>
<thead>
<tr>
<th>Age range</th>
<th>preschool &amp; center based</th>
<th>family child care home</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-18 months baby</td>
<td>$15,252</td>
<td>$9,732</td>
</tr>
<tr>
<td>2-3 year old child</td>
<td>$12,228</td>
<td>$9,360</td>
</tr>
<tr>
<td>3-4 year old child</td>
<td>$10,224</td>
<td>$9,252</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Family Child Care Homes</th>
<th>Preschools</th>
<th>Infant/Toddler Centers</th>
<th>School Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hilo:</td>
<td>40</td>
<td>37</td>
<td>4</td>
</tr>
<tr>
<td>Kona:</td>
<td>22</td>
<td>24</td>
<td>5</td>
</tr>
<tr>
<td>Kauai:</td>
<td>28</td>
<td>28</td>
<td>0</td>
</tr>
<tr>
<td>Lanai:</td>
<td>0</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Maui:</td>
<td>57</td>
<td>54</td>
<td>9</td>
</tr>
<tr>
<td>Molokai:</td>
<td>1</td>
<td>6</td>
<td>0</td>
</tr>
<tr>
<td>Oahu:</td>
<td>145</td>
<td>268</td>
<td>53</td>
</tr>
<tr>
<td><strong>Totals:</strong></td>
<td><strong>293</strong></td>
<td><strong>418</strong></td>
<td><strong>71</strong></td>
</tr>
</tbody>
</table>
IN THEIR OWN WORDS...

Just a few examples of what the people we help have to say.

Food Program

I manage a family home child care which serves children aged one through four years of age. All the meals are provided and as a participant to the USDA food program I am in constant relation with the members of the PATCH team. They do not only give me access to formations, information about my profession and the changes affecting it but they are an essential organism of quality control for our early childhood programs which would be very isolated without them. They also are the only web connecting the parents to the childcares of their communities as well as the daycare providers between themselves.

Yuana Garvin

Child Care Resources & Referral

"As Hawaii’s only child care Resource and Referral Agency, the excellent work that the PATCH staff does is integral for early childhood professionals and families to access community resources, training and critical information that ultimately impacts the quality and availability of child care for our youngest keiki.

~Anonymous

Training

As a 72 year old widower, I was faced with the daunting task of caretaking a two month old granddaughter while her parents worked. Nine hours a day, five days a week, I was clueless until I heard about PATCH. Attending its night classes, I learned about early childhood development and principles of child care. I became empowered.

~Jim Jung

Registry/Career Counseling

This is such an amazing program! This is actually the first time I’ve heard about this program and I am surprised that I haven’t heard of it before due to the program’s great services. I learned about the Early Childhood Registry which can track my professional development and offer me career counseling. This is such a great resource to have. Thanks PATCH!

~Kristan Crandall

Preschool Open Doors

I just wanted to express my sincere gratitude. Honestly, I can’t thank you enough. I have never ever received any type of subsidy before so I really appreciate this one time opportunity. In fact, since I now have childcare, I just applied for a full-time teaching position. Mahalo for helping to create these opportunities for my daughter and me.

~Anonymous
The majority of inquiries to PATCH for childcare were for children age 2 and younger. Most families have decided on a family child care home, with cost and lack of availability remaining the largest obstacles to finding care.

Problems Finding Care - Multiple Response Total Records: 2014 Total Records with Responses: 775 Count
- Cost 28%
- Location 18%
- No Openings 63%
- Other 25%
- Quality 11%
- Schedule 18%

Who Did We Help?
- 68% of children in low-income families live with a single parent.
- 90% of PATCH clients earn less than the state median household income.

Type of Care Chosen Total Records: Multiple Care Chosen
- Before/After School Program 1%
- Family Child Care 31%
- Have Not Decided Yet 30%
- Infant/Toddler Center 12%
- Mother/Father 4%
- Other 8%
- Preschool 22%
- Relative Care 6%

Ethnicity
- 28% Hawaiian
- 15% Filipino
- 14% Asian
- 35% White
- 5% Black
- 2% Pacific Islander
- 1% Hispanic

2019