2018 Annual Report printed as a community service by RICOH

THE SKY'S THE LIMIT!

OUR MISSION IS TO SUPPORT AND IMPROVE THE QUALITY AND AVAILABILITY OF CARE FOR THE YOUNG PEOPLE OF HAWAII.

Voted “Hawaii’s Best Child Care Referral Service” for 7 years in a row by readers of Honolulu Family Magazine

(patch logo)

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Honolulu, Hawaii 96817

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2018 ANNUAL REPORT
Aloha,

The theme of this year’s report is, “The Sky is the Limit”. This speaks to the future we want to provide all children and the how PATCH is hard at work to make this possible.

If we want to help children reach their potential, we need to look at where they start and the trajectory of their development. The research on brain development clearly establishes that the ages from 0 to 5 are of critical importance to the development a child’s physical, social, emotional and intellectual development.

Since its founding in 1976 PATCH has been dedicated to the purpose of providing quality childcare to young children so that they can reach their potential. This report illustrates how PATCH is continuing to serve this purpose, in measurable data and in the personal testimony of how PATCH touches people’s lives.

More than a story of lofty ideals, the PATCH story is about the small steps the staff, volunteers, service providers and parents in the PATCH Ohana take on every day, often behind the scenes, to add up to making a big impact. This is the story of:

First Steps: PATCH identifying an unmet need in the community to help homeless children, without much funding or support, and starting anyway. That small, bold step has attracted ever growing support to continue helping homeless children, without much funding or support, and starting anyway.

Grit and Persistence: PATCH addressing an increasingly challenging environment for childcare providers and continuing to find ways to support them. By observing the need for childcare increasing and the number of childcare providers decreasing, PATCH continues to work towards improving their environment for childcare providers and continuing to find ways to support them.

Innovation: PATCH is dedicated to investing in technology internally to streamline operations as well as externally to make training more accessible to care providers and families.

Community: PATCH advocating to government stakeholders, the early childhood community and other non-profits. PATCH works to pool resources so that more effort can be spent directly serving children and the network that surrounds them.

Compassion: PATCH supporting Navy and Air force families with “exceptional family members” by offering them a few precious hours of respite to recharge from their incredibly demanding responsibilities. As they will tell you, those few hours can make all the difference.

We are grateful for the dedication and hard work of the families, childcare givers, staff, volunteers and board members in the PATCH community. It has been a very challenging but successful year PATCH. I am amazed at what the PATCH Ohana has achieved with limited resources and I am grateful to have been witness firsthand the PATCH secret to success. The PATCH community truly believes in the work they are doing. Mahalo, Ryan Yamamoto

Aloha United Way
Baby Friendly/Breastfeeding Task Force
Baby S.A.F.E.
Baby STEPS
Child & Family Service, Head Start
Child Care Aware
Child Care Business Coalition
Collaborative Leaders Network
Department of Health
Department of Human Services
Department Of Education
Early Childhood Education
Comprehensive System E. Hawaii Coalition for Prevention of Abuse & Neglect
East Hawaii Perinatal Consortium
Easter Seals Hilo
Executive Office on Early Learning
Family Support Hawaii, Early Head Start
HRAEYC
Hawaii Children’s Action Network
Hawaii Island United Way
YWCA Developmental Preschool
Honolulu Community College
Hui Kilo Pohaku
IMUA Family Services
Ka Hale O Na Keiki
Kamehameha Schools
Kaunui Community College
Kauai Dental Task Force & Breastfeeding
Kauai Keiki Care Provider Association
Kauai Planning & Action Alliance
Kauai STEPS
Kauai United Way
KCAA Preschools of Hawaii
KELP
Kai I Ka ile
Learning to Grow
Maui Community College
Maui Economic Opportunity Head start
Maui Family Support Services, Early Head Start
Medical Home Works
Mikiala Early Screening Program/PACT
National Registry Alliance Workforce
Parent Educators Networking
Prevent Child Abuse & Neglect Leadership Team
Read to Me International
Safe Sleep Committee
Samuel N. & Mary Castle Foundation
Sequenced Transitions to Education in the Public Schools (STEPS) Statewide
Strengthening Keiki of Incarcerated Parents Partnership (SKIPP)
Strengthening Keiki of Incarcerated Parents Partnership (SKIPP)

Thank you to the many caring individuals and companies that donated in-kind items to PATCH in 2018. Your support helps us to improve keiki's lives in Hawaii.

Report reflects donations as of December 31, 2018. In the preparation of this report, we try to avoid errors and omissions. Please accept our apologies in advance if any are found and contact us for corrections.
**BOARDS OF DIRECTORS**

Ryan Yamamoto, PRESIDENT
Deborah Ng-Furuhashi, VICE PRESIDENT
Abe Toma, TREASURER
Cara Tanimura, SECRETARY
Jondi Kapualani Anderson
Scott Fujieda
Antonia Fujimoto
Shyra Hayashi
Suan Masumoto-Nonaka
John P. Miller, Jr.
Cheryl Nishita
Mia Noguchi
Liane Nomura-Siu
Laura Sakai
John Tapper
David Todani
Keistan Wong
Sophia Wong

**Members**

Alphabetland Preschool, LLC
David Todani
Kamehameha Schools
Ryan Yamamoto
Cheryl Nishita
Jasmine Fontanilla
Souns of Success
Preschool
Sina Mauga
Susana Emritano
Lorraine Shimauchi
Helene Kuwaye

Susan Ing
Mia Noguchi
Susana Emritano
Beth Okamura
Helene Kuwaye
Todd Yamanaka
Susan E. Shim
Zbeth Hada
Chasville Motalbo
Lialoha A B Snyder
Na Maka Kindergarten
Prep School

**Corporations & Foundations**

**ANGELS** $1,000+
- Giving Bracelets
- Clair Mason

**BENEFACORS** $500–$999
- Deborah W.L.M.Q. Ng-Furuhashi
- Jennifer Bagoyo
- Keke Care Center of Hawaii
- Sounds of Success Preschool
- Haylee Faustlin
- Flatbread Company
- Lotus Pond Communications
- Todd Yamanaka

**FRIENDS** $1–$99
- Glenn & Cindy Magasang
- Paul & Carol Marx
- Assurance Childcare
- Hyrum Sively
- Lovenia & Charles Davis
- Rosie Battalones
- Aqueelah Sell
- Myrna Mazzola
- Zezza
- California Pizza Kitchen
- Ashley Rapozo

**Champions**

First Hawaiian Bank
Service Foundation
McDonald’s Restaurants of Hawaii, Inc.
German Benevolent Society of Honolulu
American Savings Bank
Bank of Hawaii
Walmart Foundation
Central Pacific Bank
Hawaii Hotel Industry Foundation
Maui County
Oahu Visitor Industry
Charity Walk
Kosasa Foundation
Kahuku Community Fund
Annie Sinclair Knudsen Memorial Fund
The Rev. Takie Okamura Family Fund
Robert C. & Helen Nichols Fund

**Financials**

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Revenue and Support</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Government Grants &amp; Contracts</td>
<td>$3,483,927</td>
<td>$3,246,285</td>
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<tr>
<td>Unrestricted Contributions</td>
<td>$62,061</td>
<td>$40,387</td>
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<tr>
<td>Program Fees</td>
<td>$42,220</td>
<td>$62,092</td>
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<tr>
<td>Contributions from United Way</td>
<td>$26,077</td>
<td>$22,751</td>
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<tr>
<td>Other Contributions</td>
<td>$12,532</td>
<td>$19,625</td>
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<tr>
<td>Released From Restrictions</td>
<td>$8,126</td>
<td>$15,789</td>
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<tr>
<td>Other Income</td>
<td>$11,862</td>
<td>$14,397</td>
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<tr>
<td><strong>Total Revenue and Support</strong></td>
<td>$3,646,805</td>
<td>$3,421,326</td>
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</table>

**Expenses**

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child and Adult Care Food Program</td>
<td>$1,324,680</td>
<td>$1,368,227</td>
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<tr>
<td>Other Child Care Services</td>
<td>$705,354</td>
<td>$463,131</td>
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<tr>
<td>Child Care Training</td>
<td>$518,837</td>
<td>$546,737</td>
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<td>School Open Doors</td>
<td>$452,853</td>
<td>$457,558</td>
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<tr>
<td>Resource and Referral Program</td>
<td>$350,196</td>
<td>$284,006</td>
</tr>
<tr>
<td>Management and General</td>
<td>$383,700</td>
<td>$354,457</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td>$3,690,927</td>
<td>$3,474,326</td>
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</table>

**Increase in unrestricted net assets**

(44,122) (53,000)

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temporarily Restricted Contributions</td>
<td>$8,324</td>
<td>$7,173</td>
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<tr>
<td>Released From Program Restrictions</td>
<td>(8,126)</td>
<td>(15,789)</td>
</tr>
<tr>
<td>Increase (Decrease) in Temporarily Restricted Net Assets</td>
<td>$198</td>
<td>$8,616</td>
</tr>
</tbody>
</table>

**Increase in Net Assets**

(43,924) (61,616)

**Net Assets End of Year**

$855,646 $899,570
What Did We Do?

- **State-funded tuition assistance helping 1,745 at-risk children attend preschool:**
  - $10,457,340

- **People assisted to start a Family Childcare Home Business:**
  - 564
  - 26 recruits became licensed
  - 156 new childcare spaces created
  - 5,143 parents and early education professionals attended 1,522 hours of free training

- **People received in-person counseling:**
  - 102

- **Verified credentials of 4,678 preschool centers workers:**
  - $64,347.79 helped 113 people take college courses in early childhood education

- **Helped more than 200 families find needed services to include: medical, dental, legal, education & nutrition services:**
  - Provided quarterly site visits to monitor the health and nutrition of meals served by 263 child care providers
  - Caring for 1,664 keiki and paid $1,066,796 in subsidies for serving 640,358 meals!

- **Helped more than 200 families find needed services to include: medical, dental, legal, education & nutrition services:**

- **Child care referral requests:**
  - 9,522

- **Department of Health Home Visiting Training Institute offered 71 classes, in which 361 people attended:**
  - $10,457,340

- **New childcare spaces created:**
  - 564

- **Parents and early education professionals attended 1,522 hours of free training:**

- **Helped more than 200 families find needed services to include: medical, dental, legal, education & nutrition services:**

- **Child care referral requests:**
  - 9,522

- **Department of Health Home Visiting Training Institute offered 71 classes, in which 361 people attended:**
  - $10,457,340

- **New childcare spaces created:**
  - 564

- **Parents and early education professionals attended 1,522 hours of free training:**

### Child Care Referral Requests

<table>
<thead>
<tr>
<th>Age range</th>
<th>preschool &amp; center based</th>
<th>family child care home</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-18 months baby:</td>
<td>$14,328</td>
<td>$8,640</td>
</tr>
<tr>
<td>2-3 year old child:</td>
<td>$10,658</td>
<td>$8,364</td>
</tr>
<tr>
<td>3-4 year old child:</td>
<td>$8,928</td>
<td>$8,316</td>
</tr>
</tbody>
</table>

### Family Child Care Homes

<table>
<thead>
<tr>
<th>Infant/Toddler Centers</th>
<th>Before/After School Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>43</td>
<td>38</td>
</tr>
<tr>
<td>25</td>
<td>24</td>
</tr>
<tr>
<td>31</td>
<td>29</td>
</tr>
<tr>
<td>59</td>
<td>55</td>
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<tr>
<td>1</td>
<td>6</td>
</tr>
<tr>
<td>167</td>
<td>270</td>
</tr>
<tr>
<td>TOTALS</td>
<td>326</td>
</tr>
<tr>
<td></td>
<td>423</td>
</tr>
<tr>
<td></td>
<td>68</td>
</tr>
<tr>
<td></td>
<td>75</td>
</tr>
</tbody>
</table>
IN THEIR OWN WORDS...

Just a few examples of what the people we help have to say.

Respite Program

"Greetings, I hope this finds you well...Also, I do not know if you all do report cards for the providers or take feedback but I wanted to put in on record that from my observation and that of my wife, Terri is one of the best child care providers we have encountered to date. She obviously cares not only about taking care of the children, but about our family and it shows in her every interaction. We have 4 children and life can get hectic so having someone like Terri help us has just been a tremendous help to our sanity. We are so grateful for her and for Respite! Thanks!"
~Justin J. Bugliesi, SA, USAF
AFOSI Region 6/CF, JBPHH, HI

"Thank you to you and the entire PATCH program. We had such an amazing experience with the caregivers you provided and will miss them VERY much! Ms. Jacinda made us feel like family (which is amazing when you are far from your own family) and looked after Elijah as if he was one of her own. She was so energetic and Elijah always looked forward to the next day she came. We appreciate everything!"
~Aaron & DeAnne Weathers

Career Counseling

"The reason I wanted to thank you personally is because I know it’s individuals and programs such as yourself & PATCH that make positive significant impacts for our families. I wanted to recognize how truly thankful and appreciative I am."
~Cherry Tom

"I have truly enjoyed my connection with the patch staff and the classes they have offered to our staff for recurrent training in childcare education. I appreciate your time and support thru the past ten years and I treasure our friendship.
Much aloha!"
~Cindy Naomi Nagaoka

Preschool Open Doors

"I just wanted to express my sincere gratitude. Honestly, I can’t thank you enough. I have never ever received any type of subsidy before so I really appreciate this one time opportunity. In fact, since I now have childcare, I just applied for a full-time teaching position. Mahalo for helping to create these opportunities for my daughter and me."
~Anonymous
The majority of inquiries to PATCH for childcare were for children age 2 and younger. Most families have decided on a family child care home, with cost and lack of availability remaining the largest obstacles to finding care.

### Ages of Children Needing Care
- 2 & Under: 66%
- 3-5: 23%
- 6 & Older: 4.5%
- Not Yet Born: 6.5%

### Type of Care Chosen
- FCC or Group Home: 31%
- Not Decided Yet: 28%
- Preschool: 16%
- Relative or informal Care: 9%
- Parent: 8%
- Infant/Toddler Center: 6%
- Other: 16%

### Reported Problems Finding Care
- No Openings: 29%
- Cost: 22%
- Schedule: 18%
- Location: 8%
- Quality: 6%
- Other: 16%

### Ethnicity
- 34% White
- 27% Filipino
- 14% Asian
- 4% Black
- 2% Pacific Islander
- 2% Hispanic
- 2% Other

### Age
- 92% of keiki were under 5 years old.
- 82% of those seeking PATCH services were women.
- 87% are low-income.
- 55% are below poverty line.
- 90% of PATCH clients earn less than the state median household income.

### Who Did We Help?
- 43% of children in low-income families live with a single parent.
- 92% of children in low-income families live with a single parent.
- 87% are low-income.
- 55% are below poverty line.
- 90% of PATCH clients earn less than the state median household income.

### Age Distribution
- <19 year olds: 3%
- 20-29 year olds: 39%
- 30-39 year olds: 47%
- 40-49 year olds: 10%
- 50+ year olds: 4%